



Port of Baltimore, USA



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Born For Safety

Providing smart and reliable solution for port industry, ensure the safety of ports operating.

Our signal, lighting, control products always face the interference environment of the ports, we design and supply the products with corrosion resistant, shock and vibration resistant, dustproof and waterproof capacity.

Warranty terms

• Limited warranty

This Warranty for the Nanhua Electronics Device (the "Device") is provided by the entity set forth in the table below. The provider of this warranty is sometimes referred to herein as "we".

We warrant the Device against defects in materials and workmanship under ordinary consumer use for one year from the date of original retail purchase. During this warranty period, if a defect arises in the Device, and you follow the instructions for returning the Device, we will, at our option, to the extent permitted by law, either (i) repair the Device using either new or refurbished parts, (ii) replace the Device with a new or refurbished Device that is equivalent to the Device that is to be replaced, or (iii) refund to you all or parts of the purchase price of the Device. This limited warranty applies, to the extent permitted by law, to any repair, replacement part or replacement device for the remainder of the original warranty period or for ninety days, whichever period is longer. All replaced parts and Devices for which a refund is given shall become our property. This limited warranty applies only to hardware components of the Device that are not subject to accident, misuse, neglect, fire or other external causes, alterations, repair or commercial use.

Instructions. For specific instructions about how to obtain warranty service for your Device, please contact Customer Service using the contact information provided below. In general, you will need to deliver your Device in either its original packaging or in equally protective packaging to the address specified by Customer Service. Before you deliver your Device for warranty service, it is your responsibility to back up any data, software, or other materials you may have stored or preserved on your Device. It is possible that such data, software or other materials will be lost or reformatted during service, and we will not be responsible for any such damage or loss.

Limitations. TO THE EXTENT PERMITTED BY LAW, THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES,

AND WE SPECIFICALLY DISCLAIM ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND AGAINST HIDDEN OR LATENT DEFECTS. IF WE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE.

SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG A STATUTORY OR IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. WE ARE NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY. IN SOME JURISDICTIONS THE FOREGOING LIMITATION DOES NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OR DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. THIS "LIMITATIONS" SECTION DOES NOT APPLY TO CUSTOMERS IN THE EUROPEAN UNION.

This limited warranty gives you specific rights. You may have additional rights under applicable law, and this limited warranty does not affect such rights.

If you purchased your device from	This Warranty is provided by
Shanghai NANHUA Electronics Co., Ltd. or authorized resellers located in China	NANHUA Electronics Co., Ltd. Bldg. 9, 1755 Wenbei road, Shanghai 201802 China

• Warranty Card

Applicable law stipulates Three Guarantees. We conduct warranty service in accordance with the laws and regulations of the People's Republic of China.

Service Description :

- When we serve you, please show your valid purchase invoice and product warranty card; if you cannot provide the proof above, the free warranty period of the product will be start from the factory date that postponed 90 days shown on the code.
- Within 7 days of receiving the product , if the product has not been used or if it is not artificially damaged, you can choose to refund according to the invoice price or replace the same model with the same specification. Customized products are not included in this service.
- 8-15 (including 15th) days after the customer receives the product, if the product has not been used, or if the product has not been damaged by human performance, you can choose to replace the same product, or choose to repair. Customized products are not included in this service.
- During the free warranty period, the product must be tested by Nanhua Electronics. After confirming the fault, Nanhua Electronics may, at its option, replace, repair product, or adopt other means to provide you the warranty service promised in this document. All the replaced parts are owned by Nanhua Electronics Co., Ltd.; for the detection of non-faulty products, they will be returned to you.
- Nanhua Electronics does not bear the cost and risk of customers' delivery of products.
- If the product does not meet the warranty requirements, the customer needs to pay for maintenance.

One of the following conditions is not covered by the warranty:



- Out of warranty.
- Damage due to force majeure such as earthquake, fire, typhoon, flood, etc.
- The product nameplate is torn or damaged, blurred and unrecognizable.
- Human behavior leads to product damage, such as improper voltage input, unauthorized disassembly, mechanical damage, severe oxidization of the product, or burn-out of printed circuit boards.

Note: The right of final interpretation and modification of this warranty card is owned by Nanhua Electronics Co., Ltd.

Patent statement

Nanhua Electronics and/or applicable methods may be protected by one or more patents (or pending patent applications).

Copyright, trademark and other declarations

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